

PRIORITISE TO WORK EFFECTIVELY

Course Outline

WorkingSm@rt with Microsoft New Outlook



OVERVIEW

This international course shows how to self-manage successfully and gain an hour a day of productive time = +25 days per year!

Deliver your objectives by applying practical planning & prioritising techniques that will control your days and workflows + see how to optimise Microsoft's New Outlook (Windows).

LEARN HOW TO OVERCOME THESE CHALLENGES

- ► Making unrealistic plans & promises
- Difficulty with prioritising
- Multi-tasking
- Constant distractions
- No daily plans
- ► Inbox backlogs
- Not enough time for objectives
- Not delegating enough
- Reluctance to say "No, not now"
- Hybrid working

ACHIEVE

5 1%

REDUCTION OF WORK-RELATED STRESS!

TRAINING THAT CHANGES BEHAVIOURS

- 1. Prioritise continuously to do the right work at the right time
- 2. Plan realistically to make the best use of time including a daily plan
- 3. Allocate time to objectives to deliver work on time
- 4. Control Inbox to focus on actions
- 5. Organise information to find emails quickly
- 6. Manage expectations & interruptions to control work from others
- 7. Follow-up to encourage others to deliver reliably
- 8. Track conversations to remember who agreed what









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AUDIENCE

Anyone who needs to decide on their daily priorities, and wishes to reduce work-related stress.

PRODUCTIVITY RESULTS (FIGURES TAKEN FROM MEDTRONIC CASE STUDY)

64%

EFFECTIVENESS INCREASE IN MANAGING EMAILS

60 min

SAVED A DAY
BY GETTING YOUR WORKLOAD
UNDER CONTROL

68%

EFFECTIVENESS INCREASE
IN PLANNING & ORGANISATION
SKILLS

INSTRUCTOR-LED FORMAT

Online 2 x 2 hours or Face-to-face 4 hours

CLASS SIZE

Maximum 20 participants

1-1 ONLINE COACHING

► 60min follow-up to tailor the learning

ASK ABOUT SEPARATE COURSES FOR...

- ➤ Microsoft Classic Outlook / with Copilot AI
- ➤ Outlook for Mac / Gmail

DON'T JUST TAKE IT FROM US...



"I am buzzing with ideas from the WORKSMART workshop and am already doing so much differently and am feeling more in control of my workload!"

Charlie Green







